

Warranty, April 2021

Exolon® Silent Sound – extended UV and AR. Solid Polycarbonate Sheet

Limited 15 years warranty against weathering and breakage
Limited 5 years warranty against delamination for AR version.

Application: Noise Reducing Devices in all European Countries

Product definition

Exolon® Silent Sound extended UV sheets with surface protection **on both sides** for improved weather resistance.
Exolon® Silent Sound AR with an abrasive resistant coating on both sides.

Scope of warranty

We guarantee the solid sheets Exolon® Silent Sound extended UV without structured surface for 15 years against weathering and breakage as well as 5 years for delaminating for Exolon Silent Sound AR

Warranty statements

1. Exolon® Silent Sound extended UV retains its light transmission

This means that the sheets will have a transmittance after 15 years which is not more than 9% lower than at the time of delivery. The transmittance is measured on clean, unscratched specimens according to DIN 5036.

2. Exolon® Silent Sound extended UV retains its rigidity

This means that sheets will have a modulus of elasticity of ≥ 2100 MPa after 15 years. The elastic modulus is measured in the tensile test according to ISO 527 at 23 °C, as the average value established for 5 specimens with parallel faces which have been conditioned to the equilibrium state in the standard climate of 23 °C and 50% RH.

3. Exolon® Silent Sound extended UV does not turn brittle and retains its strength

This means that the tensile strength is ≥ 55 MPa after 15 years. The tensile strength is measured in the tensile

test according to ISO 527, at 23 °C, as the average value established for 5 specimens with unscratched parallel faces which have been conditioned to the equilibrium state in the standard climate of 23 °C/50% RH.

4. Exolon® Silent Sound AR retains its abrasion resistance

This means that within a period of 5 years no delaminating will occur between the scratch resistant layer and the base of the polycarbonate sheet, which can be recognized by the naked eye.

Note

The specimen thickness must be between 1 and 4 mm. The specimen surfaces, obtained by mechanical treatment, need to be smooth and polished.

Conditions of warranty

Exolon® Silent Sound extended UV sheets

- must be stored, transported, fabricated and installed (or used) in a manner that suits the material,
- must not be (adversely) affected by connecting, fixing and/or sealing elements,
- must be protected against the adverse influences of chemicals,
- must not be thermoformed.
- Must be installed as plane glazing for the AR version

The above conditions being met, drilled or riveted sheets are covered by the 15 year warranty on light transmission only.

The manner in which you use and the purpose to which you put and utilize our products, technical assistance and information (whether verbal, written or by way of production evaluations), including any suggested formulations and recommendations, are beyond our control. Therefore, it is imperative that you test our products, technical assistance, information and recommendations to determine to your own satisfaction whether our products, technical assistance and information are suitable for your intended uses and applications. This application-specific analysis must at least include testing to determine suitability from a technical as well as health, safety, and environmental standpoint. Such testing has not necessarily been done by Exolon Group. Unless we otherwise agree in writing, all products are sold strictly pursuant to the terms of our standard conditions of sale which are available upon request. All information and technical assistance is given without warranty or guarantee and is subject to change without notice. It is expressly understood and agreed that you assume and hereby expressly release us from all liability, in tort, contract or otherwise, incurred in connection with the use of our products, technical assistance, and information. Any statement or recommendation not contained herein is unauthorized and shall not bind us. Nothing herein shall be construed as a recommendation to use any product in conflict with any claim of any patent relative to any material or its use. No license is implied or in fact granted under the claims of any patent.

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Applicability

A complaint under this warranty will be considered,

- a) if caused within the warranty period despite demonstrable observance of the conditions of warranty,
- b) if made without delay during the warranty period, and
- c) if an invoice issued by the salesperson is presented, showing the name and address of the buyer, the purchase date, complete product description and number of sheets purchased.

If the claim is justified, we will replace the material free of charge ex works as stipulated on the right.

If replacement material cannot be supplied, the customer will be refunded with the original purchase price according to the same pattern. Further claims are excluded.

Replacement of faulty material	
Period after purchase date	Percentage replaced
up to 10 years	100 %
within 11 th year	80 %
within 12 th year	60 %
within 13 th year	40 %
within 14 th year	30 %
within 15 th year	10 %

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