

Warranty, June 2022

Exolon® AR FO Solid polycarbonate sheet with flexible hardcoat

5 years warranty against delamination and transmission loss

Product definition

Exolon® AR FO sheets with surface protection on one or both sides for improved abrasion.

Scope of warranty

Exolon® AR FO solid sheets are guaranteed for 5 years against delamination and light transmission loss for indoor applications.

Warranty statements

Exolon® AR FO retains its light transmission

This means that the sheets will have a transmittance after 5 years which is not more than 7% lower than at the time of delivery. The transmittance is measured on clean, unscratched specimens according to DIN 5036.

2. Exolon® AR FO retains its abrasion resistance

This means that within a period of 5 years no delamination will occur between the scratch resistant layer and the base polycarbonate sheet, which can be recognized by naked eye.

Note

The specimen thickness must be between 3 and 4 mm. The specimen surfaces, obtained by mechanical treatment, need to be smooth and polished.

Conditions of warranty

Exolon® AR FO sheets

- must be stored, transported, fabricated and installed (or used) in a manner that suits the material,
- must not be (adversely) affected by connecting, fixing and/or sealing elements,
- must be protected against the adverse influences of chemicals
- must be installed indoors, away from direct sunlight
- must not be cold curved to a radius below 200 time the sheet thickness
- in case the sheet is formed, it must be formed according the guidelines stated on the Exolon® AR FO datasheet

This warranty is valid for all European countries.

The manner in which you use and the purpose to which you put and utilize our products, technical assistance and information (whether verbal, written or by way of production evaluations), including any suggested formulations and recommendations, are beyond our control. Therefore, it is imperative that you test our products, technical assistance, information are suitable for your intended uses and applications. This application-specific analysis must at least include testing to determine suitability from a technical as well as health, safety, and environmental standpoint. Such testing has not necessarily been done by Exolon Group. Unless we otherwise agree in writing, all products are sold strictly pursuant to the terms of our standard conditions of sale which are available upon request. All information and technical assistance is given without warranty or guarantee and is subject to change without notice. It is expressly understood and agreed that you assume and hereby expressly release us from all liability, in tort, contract or otherwise, incurred in connection with the use of our products, technical assistance, and information. Any statement or recommendation not contained herein is unauthorized and shall not bind us. Nothing herein shall be construed as a recommendation to use any product in conflict with any claim of any patent relative to any material or its use. No license is implied or in fact granted under the claims of any patent.





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Applicability

A complaint under this warranty will be considered,

- a) if caused within the warranty period despite demonstratable observance of the conditions of warranty.
- b) if made without delay during the warranty period, and
- c) if an invoice issued by the salesperson is presented, showing the name and address of the buyer, the purchase date, complete product description and number of sheets purchased.

If the claim is justified, we will replace the material free of charge ex works as stipulated on the right.

If replacement material cannot be supplied, the customer will be refunded with the original purchase price according to the same pattern. Further claims are excluded.

Replacement of faulty material	
Period after purchase date	Percentage replaced
up to 3 years	100%
within 4 th year	50%
within 5 th year	15%

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